



All you need
to know
about eC3.2

Temporary unemployment registration document goes digital

All temporarily unemployed people must use the electronic document eC3.2 as from 1/1/2025. From the same day onwards, the paper document (called C3.2A) may no longer be used.

Where to find the eC3.2

- Go to www.socialsecurity.be or
- Use the mobile app 'eC3.2', which you can download from PlayStore (Android) or App store (Apple)



How to get started

- Use itsme, or a security code via email, or an electronic identity card reader.
- Choose the correct month and indicate that you have read and accept the terms and conditions.
- Fill in the unemployment document if you are temporarily unemployed.
- Are you going to work anyway? Then do indicate any form of employment before you start your working day.

Explanatory video:
website



Explanatory video:
app



Any questions? Contact your office.
If you are a trans-frontier worker and the digital registration does not seem to function, please contact your nearest RVA office on 02 515 44 44.

Simply follow these 5 steps

1. Choose your employer

Only fill in the digital registration document eC3.2 if you are temporarily unemployed. Only indicate self-employment or employment with another employer on the document of the employer you are temporarily unemployed with.

2. Select the month

Fill in the digital document for each month of temporary unemployment.

3. Select the days

Select the relevant days of unemployment and click 'Adjust selected days' (Geselecteerde dagen aanpassen).

4. Enter the correct info for each day:

- 'Unemployment' (werkloosheid) for days of temporary unemployment
- 'Employment at X' (arbeid bij X) if you do work at the same employer where you are also temporarily unemployed in that month
- 'Employment not at X' (arbeid niet bij X)
 - for the days when you are self-employed or working irregularly for another employer on days when you normally work for X
 - for the days on which you do not work for X
 - for the days when you work for a second usual employer (e.g. part-time job)
- Indicate 'Holiday', 'Unable to work' or 'Other situation' (Vakantie, Arbeidsongeschikt of Andere situatie) if applicable.
- Click on 'Save' (Bewaren).

5. Send the registration document

Check that you have duly filled in everything and send the registration document to your payout institution at the end of the month via 'Send registration document' (Controlekaart verzenden).

MA	DI	WO	DO	VR	ZA	ZO
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

Geselecteerde dagen aanpassen >

Werkloosheid

Arbeid bij X

Arbeid niet bij X

Op een dag dat u normaal werkt voor X

Op een dag waarop u normaal niet werkt voor X

Bij een andere, gebruikelijke werkgever (bv. als u twee deeltijdse jobs combineert)

Vakantie

Arbeidsongeschikt

Andere situatie

Geselecteerde dagen aanpassen >